

Stick Mobility Warranty Replacement

Warranty policy

Mobility Sticks come with a 12-month Limited Warranty against manufacturer defects from date of purchase. We will replace any Mobility Stick found to contain a manufacturer defect after inspection and will cover replacement shipping charges.

Warranty exclusions

Sticks that have been modified in any way are not eligible for warranty. Sticks that have been damaged due to misuse and neglect are not eligible for warranty.

STICK MOBILITY WARRANTY REPLACEMENT REQUEST FORM

(Include this form inside return package)

Name: _____ Date: _____

Email: _____ Phone: _____

Mailing address:

Size/s returned: _____

Reason for return: _____

You may ship via your preferred carrier, but tracking on your package is recommended as Stick Mobility NZ isn't responsible for lost packages. We will pay the cost of shipping replacement items to you.

Stick Mobility NZ
Attn: Returns
89 Austin St
Napier 4110